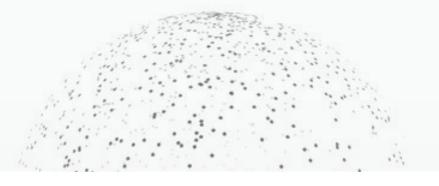
# Search & Privacy as One Meet in the Middle with Contextual Al

ANGEL MALDONADO · BEN COOPER · ALEX BARRETT



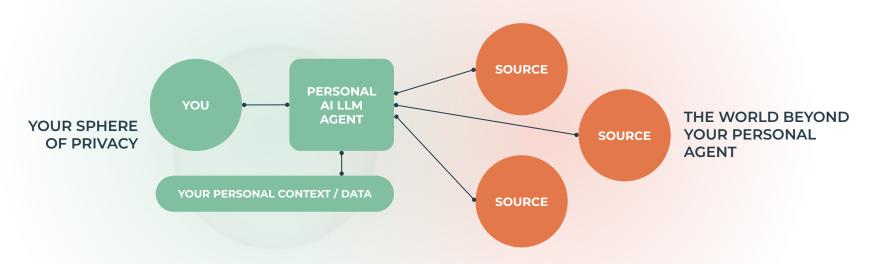
open innovation

Initiative supported by **oi.empathy.co** 

## WE'RE WORKING ON...

### PERSONAL AI AGENTS

Privacy Alone is Isolating - Privacy Together Empowers



Unfortunately this "privacy enabled" power comes at a cost. It's Restrictive, Reinforces Bias, and Isolates us from the world.

How can we enable relational context and interaction with the outside world, without sacrificing our privacy?

### INTRODUCING SPACES



# WHAT GOES INTO SPACEHEATER SPACE?

### MODEL INSTRUCT & MODEL

Defined by the host organization

#### HARDENED LLM SPACE

Blind to the host site

#### LABEL

Tells the user about the intent of the space:
How data is used and what kinds of data artifacts are created or shared

PRIVATE USER CONTEXT

User Side SpaceCapsule RAG

**ENVIRONMENTAL CONTEXT** 

**API ACCESSIBLE CONTEXT** 

**Defined by the host organization**hbeddings created in the onboarding / dashboard



### How we put people in control





**Backroom**: A shop owner experience that helps them manage their business.

**My Motive / Kroger**: A consumer facing personalized shopping experience

**CPG Window**: A bridge between retailer analytics and CPG product management and strategy.

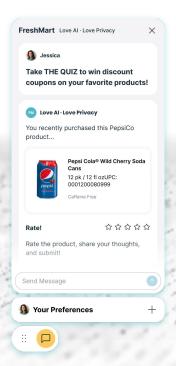
# BICICLASICA BACKROOM

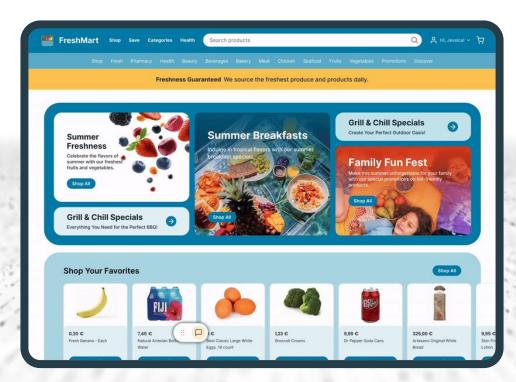


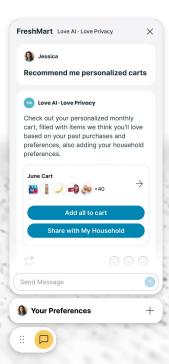


### MY RETAIL EXPERIENCE

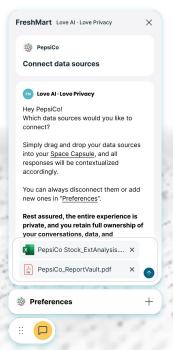
#### MOTIVE | KROGER | SHUFERSAL

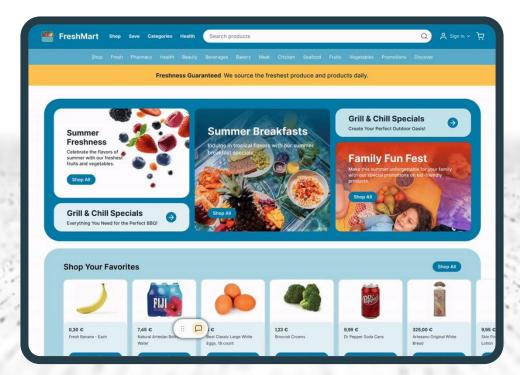


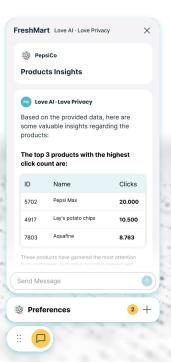




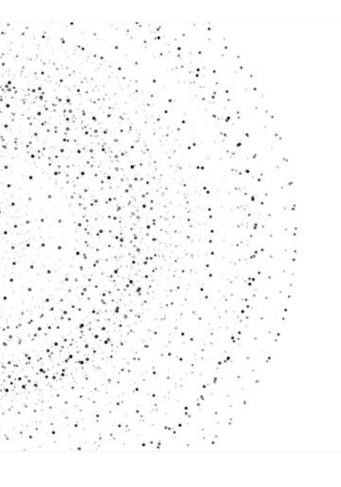
### CPG WINDOW







As you can see, spaces can be used for all kinds of experiences.. But where really excited to see what you design...



What do we mean by custom experiences...

Sky is the limit... Imagine influencers offering exclusive content via a brand space..

You could get dietary advice and recipes by talking privately with an Al inspired renowned celeb dietitian - only available in kroger's dietary space.

Or training tips and gear suggestions specific to you from world class athletes - only at footlocker or backcountry...

The environment can be tuned to your content and context in unimaginable ways for experiences that are exclusive to your space and your user. Things they won't be able to get anywhere else (especially a vanilla ai agent).

# ROADMAP OPPORTUNITIES CHALLENGES

ANGEL MALDONADO · BEN COOPER · ALEX BARRETT

## Opportunities:

Create ways for users to interact with friends, family, orgs, and other IIm experiences all within the scope of privacy that they understand and control.



# Challenges:

Helping users understand the mental model

Helping organizations seamlessly integrate

Manage identities, etc..

### EMPATHY. CO ← SPACEHEATER

LONDON | NEW YORK | ASTURIAS | GALICIA

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Aux slides below...

### HOW WE SCOPE CONTEXTUAL DATA:

#### GENERAL USER DATA

RAG Meta: UserID: 1410

### SPACE SPECIFIC USER DATA

RAG Meta: Priority: No UserID: 1410 SpaceID: 6741

### SPACE SPECIFIC PRIORITY USER DATA

RAG Meta: Priority:Yes UserID: 1410 SpaceID: 6741

### SPACE SPECIFIC DATA

RAG Meta: Priority: No SpaceID: 6741

### GENERAL GROUP USER DATA

RAG Meta: groupID: 1610

### SPACE SPECIFIC GROUP USER DATA

RAG Meta: Priority: No groupID: 1610 SpaceID: 6741

CONTROL OF THE PROPERTY OF THE

#### SPACE SPECIFIC PRIORITY GROUP USER DATA

RAG Meta: Priority: Yes groupID: 1610 SpaceID: 6741

### SPACE SPECIFIC API (ENDPOINTS)

RAG Meta: Priority: No SpaceID: 6741